

Northern Ontario Home and Community Care Virtual Conference 2021



Final Report

Respectfully Submitted By:

Kari Chiappetta

December 1, 2021

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Summary

On November 9 & 10, 2021 the Northern Ontario Home and Community Care Network hosted their second virtual conference. Due to COVID 19, the in-person event was postponed again, and a virtual conference was held. The theme of the conference was ***Recover, Restore, Transform, Compassion, Connection, Caring.***

The training was intended to build capacity and provide participants with knowledge, understanding and takeaway tools to better meet the Home and Community Care needs in the communities they work in. Another goal was to network and build relationships among HCC workers. This training was open to Home and Community Care Workers in Northern Ontario.

The firm of Kari Chiappetta Consulting was hired to coordinate the 2021 conference.

The firm of Maverick AV provided technology support for the conference.

Ron Kanutski was contracted as the 2021 Master of Ceremonies for the conference. He was full of energy and humour and participants appeared to appreciate what he brought to this year's virtual conference.

Elder Ken Nash opened the conference with a prayer on the first day and Elder Dora Beardy provided opening prayer on the second day.

Opening remarks were offered by Philina Sky from NOHCCN as well as Robin Cano from FNIHCC.

In total, 109 people registered to attend the training, some First Nations and agencies had multiple attendees viewing and participating from one conference link. 33 different First Nation Communities and organizations were represented at the conference.

For a full conference delegate listing, see Appendix A

Training Agenda

Over the course of the 2 days of training, the session breakdown was as follows:

- 5 plenary sessions
- 2 networking sessions
- 7 workshops
- 1 Energizer
- Keynote Address by Sandi Boucher

Participants were given the opportunity to participate in 2 of the 7 workshops and sessions, which included:

Concurrent Workshops:

- Virtual Care for Home Care
- Enhancing Nursing Collaboration in Northern Communities
- Stroke: risk factors, treatment and caring for client's post-stroke
- New DCI Reporting Requirements
- Advanced Care Planning
- Grief debriefing-stages of grief-compounded grief and Elder teachings
- Living with Diabetes in a Traditional lifestyle & Diabetes Health

Throughout the conference there were various opportunities for delegates to connect and get to know each other. There were 2 networking sessions where delegates had the opportunity to listen and share. They participated in introducing themselves to the audience of viewers, 'Nish' yoga and sharing what they are grateful for, to name a few.



Northern Ontario Home and Community Care Network

Virtual Conference 2021 Agenda

*Time listed below are in **CST/EST***

Tuesday November 9, 2021			
9:00 am- 9:30 am CST 10:00 am – 10:30 am EST	Welcome, Opening Prayer, Opening Remarks <ul style="list-style-type: none"> Elder Ken Nash- Opening Prayer Philina Sky- Welcome from the NOHCCN 		
9:30 am – 9:45 am CST 10:30 am – 10:45 am EST	Robin Cano- Opening Remarks from FNIHCC		
9:45 am – 10:00 am CST 10:45 am – 11:00 am EST	Networking Activity		
10:00 am – 11:00 am CST 11:00 am – 12:00 pm EST	Health Transformation <i>Heather Meekis, Sioux Lookout First Nation Health Authority</i>		
11:00 am – 11:50 am CST 12:00 pm – 12:50 pm EST	Lunch		
11:50 am – 12:00 pm CST 12:50 pm – 1:00 pm EST	Regroup		
12:00pm – 1:30 pm CST 1:00pm – 2:30 pm EST	Concurrent Workshops <i>delegates are able to sign up to attend one of the below 4 sessions</i>		
<i>Session 1</i> NOHCCN Virtual Care Pilot Project Journey <i>Philina Sky, NOHCCN Virtual Care Lead</i> <i>Pam Nolan, First Nations Digital Health Ontario</i> <i>Rebecca Swick, Ontario Telemedicine Network</i> <i>Tracy Scott, SE Health</i>	<i>Session 2</i> Enhancing Nursing Collaboration in Northern Communities	<i>Session 3</i> Stroke: Risk factors, Treatment, and Rehabilitation for Clients Post-Stroke <i>Kirsti Reinikka</i>	<i>Session 4</i> New DCI Reporting Requirements <i>Cynthia Magiskan and Nicole Corbiere</i>
1:30 pm – 1:45 pm CST	Break		

2:30 pm – 2:45 pm EST	
1:45 pm – 2:15 pm CST 2:45 pm – 3:15 pm EST	Southwest Home and Community Care Network Association Information Session <i>Lori Monture</i>
2:15 pm – 3:15 pm CST 3:15 pm – 4:15 pm EST	Traditional Medicine in Chronic Care <i>Presenter: Kathy Bird</i>
3:15 pm – 3:30 pm CST 4:15 pm – 4:30 pm EST	Wrap up of Day 1

Wednesday November 10, 2021		
Time listed below are in CST/EST		
9:00 am – 9:15 am CST 10:00 am – 10:15 am EST	Welcome, housekeeping and review of Day 1 Elder Dora Beardy- Opening Prayer	
9:15 am – 9:30 am CST 10:15 am – 10:30 am EST	Networking Activity	
9:30 am – 10:45 am CST 10:30 am – 11:45 am EST	Innovative Approaches to Northern Home Care <i>Plenary Session</i> <ul style="list-style-type: none">• Indigenous Discharge Planner/Transition Facilitator- <i>Jill Marcella & Marinna Read</i>• Innovation approaches in Wound Care- <i>Jeremy Caul</i>• Virtual Care for Palliative Care- <i>Laura McCormick</i>• Weltel Program- <i>BetteJean Clarke</i>• Confederation College SAO Health Care Initiatives- <i>Joel Scherban</i>	
10:45 am -11:45 am CST 11:45 am -12:45 pm EST	Lunch	
11:45 am – 12:00 pm CST 12:45 pm – 1:00 pm EST	Energizer	
12:00 pm – 1:30 pm CST 1:00 pm – 2:30 pm EST	Concurrent Workshops <i>delegates are able to sign up to attend one of the below 4 sessions</i>	
Session 5 Advanced Care Planning <i>Robin Cano and Joanna Vautour</i>	Session 6 Grief debriefing – stages of grief – compounded grief and elder teachings <i>Maggie Chisel</i>	Session 7 Living with Diabetes in a Traditional Lifestyle <i>Helen Hunter-Tootoosis</i> Diabetes Health <i>Amanda Lipinski</i>
1:30 pm – 1:45 pm CST 2:30 pm – 2:45 pm EST	Break	
1:45 pm – 2:15 pm CST 2:45 pm – 3:15 pm EST	NOHCCN History, Strategic Planning and Feedback and Next steps Website presentation <i>Presentation by NOHCCN Board members</i>	
2:15 pm- 3:15 pm CST 3:15 pm- 4:15 pm EST	Closing Keynote Address More Than Just Words – Planning Our Path Forward <i>Sandi Boucher</i>	
3:15 pm – 3:30 pm CST 4:15 pm – 4:30 pm EST	Evaluation and Closing Comments	

Workshop Summaries and Evaluation Results

For full evaluation results, see Appendix B

Full Conference Evaluation

The conference evaluation was sent out as an electronic link after the conference. Of the 109 people registered for the conference, 23 completed the evaluation for a completion rate of 21%. Unfortunately, 59 people started the survey but did not complete it or submit.

86% of those who attended found the topics covered in this year's conference to be very relevant and 81% felt more knowledgeable about the topics presented at this year's conference.

As recommended in last year's report, a different virtual platform was used for the conference. Zoom was used and Maverick AV provided full technical support over the 2 days. There were very little if any technical difficulties. One participant stated in their evaluation:

- *“Being able to navigate better this year, as most if not all are becoming familiar with the new platform (Zoom meetings etc.) and the more one uses Zoom meetings the more comfortable and at ease one becomes.”*

Workshop Summaries

Plenary Session

Health Transformation

Heather Meekis, Sioux Lookout First Nation Health Authority

A brief overview of the vision of Health Transformation, different projects that are being initiated under the umbrella of Health Transformation and how you as Individuals and Home Care programs can support Health Transformation in your Communities.

NOHCCN Virtual Care Pilot Project Journey

Philina Sky, NOHCCN Virtual Care Lead

Pam Nolan, First Nations Digital Health Ontario

Rebecca Swick, Ontario Telemedicine Network

Tracy Scott, SE Health

Virtual Care is here to stay, and the NOHCCN strives to support processes that are meaningful to our First Nation communities in such a way that fosters community-paced, community-based approaches. In this session, the presenters provided a brief overview of their involvement and activities in the NOHCCN Virtual Care Pilot Project to date. The participants learned about exciting highlights and upcoming events related to virtual care innovations, services and initiatives by Ontario Health Network, First Nations Digital Health Ontario and SE Health!

Enhancing Nursing Collaboration in Northern Communities

Cathy Ramonal, Marika Bellerose, Michelle Kakegamic, BetteJean Clarke, Julia Jardine and Patty Everson

In this workshop we discussed initiatives and ideas to enhance collaboration between the Home and Community Care and the Community Health Programs in Northern Ontario communities.

Stroke: Risk factors, Treatment, and Rehabilitation for Clients Post-Stroke

Kirsti Reinikka

This session provided a brief description of the types and risk factors for stroke. The main focus was on management of risk (prevention), as well as rehabilitation for Clients post-stroke at the community-level (after hospital discharge). Strategies included interventions (treatment) for individuals as well as groups with a focus on safety. There was some demonstration and physical participation by session participants.

New DCI Reporting Requirements

Cynthia Magiskan and Nicole Corbiere

This session covered the following information:

Changes to mandatory FNIHCC reporting requirements

- e-SDRT and e-HRTT vs DCI fillable PDF forms
- New Fiscal Relationship DCI
- Utilizing worksheets or EMR for non-mandatory data collection
- Submission of reports

Plenary Session

Southwest Home and Community Care Network Association Information Session

Lori Monture

In this presentation, Lori shared the following information about the Southwest Home and Community Care Network:

- First Nations Communities involved
- History and mandate of the Southwest Home and Community Care Network Association
- Examples of Trainings

Keynote Address

Traditional Medicine in Chronic Care

Kathy Bird

In all our sacred teachings, Indigenous societies have relied on Creator, Creation and Natural Law to sustain them. The deep respect our people had for all of this carried them throughout their life road. Respect, reciprocity, relationship and responsibility held them together as they appreciated all Creator and Mother Earth provided for them. Our creation stories sustained them. Ceremony, medicine, song, and dance held them together. Wahkohtowin (Kinship) is one of our main laws. All these sacred teachings are still a strong part of many of our communities. A reawakening is happening. This presentation emphasized the importance of these sacred laws in the work that is being done in Chronic Care.

Plenary Session

Innovative Approaches to Northern Home Care

- *Indigenous Discharge Planner/Transition Facilitator- Jill Marcella & Marinna Read*
- *Innovation Approaches in Wound Care- Jeremy Caul*
- *Virtual Care for Palliative Care- Laura McCormick*
- *WelTel Program- BetteJean Clarke*
- *Confederation College SAO Health Care Initiatives- Joel Scherban*

Indigenous Discharge Planner/Transition Facilitator- Jill Marcella & Marinna Read

St. Joseph's Care Group Northwest Regional Palliative Care Program and Indigenous Health Services shared information with participants about palliative care and Indigenous Health services. The Northwest RPCP shared information about Indigenous palliative care education initiatives and program supports and resources available to service providers.

Indigenous Health Services provided information on the current health team and services available to clients of St. Joseph's Care Group. We discussed the importance of the current services, including strong community linkages and collaboration that support comprehensive care approaches while respecting and implementing Indigenous traditional methods when planning transitions for patients.

Innovation Approaches in Wound Care- Jeremy Caul

Session summary - objectives were:

- To discuss access to wound care services in the remote Northwest, highlighting challenges and opportunities providing care in this catchment. What services does PCT have and how are they accessed?
- Leads into introduction of the Regional Central Intake – purpose and promise.
- Technology enhancements to improve remote care – use of wound tracking software.

Virtual Care for Palliative Care- Laura McCormick

In her presentation, Laura provided an introduction to Home and Community Care. She also discussed how to provide Virtual Palliative Care as well as discussed, the Pros and Cons and ways to address the barriers to providing Virtual Palliative Care. Laura also shared a success story of the Virtual Palliative Care Program.

WelTel Program- BetteJean Clarke

BetteJean Clarke's Bio

WelTel Health  Virtual care is the next best thing to being there personally!

WelTel is a secure and discrete way to communicate with both your clients & colleagues through text messaging on a smart phone or computer.

Confederation College SAO Health Care Initiatives- Joel Scherban

Confederation College's Skills Advance Ontario (SAO) project is a healthcare-based workforce development initiative. It supports the development of partnerships that bring together health care employers with Confederation College to ensure a pool of job-ready, skilled workers that meet the workforce development needs of employers. SAO provides job seekers and incumbent workers with health care employment and training services to support them to obtain and succeed in entry level low and medium-skilled positions, and to advance in higher skilled jobs.

Advanced Care Planning

Robin Cano and Joanna Vautour

The COVID-19 pandemic highlights the importance of talking to patients about their values, wishes, and beliefs— to know what is most important to them with respect to their future care and who would speak for them if they become incapable of speaking for themselves.

Robin and Joanna provided an introduction to Advance Care Planning and related concepts, as well as culturally appropriate practical tips and resources for helping health care providers in having these conversations as part of everyday practice.

Grief debriefing – stages of grief – compounded grief and elder teachings

Maggie Chisel

Summary and bio not available at time of printing

Living with Diabetes in a Traditional Lifestyle

Helen Hunter-Tootoosis

Helen wove her life story with her experiences and education in how she manages her DM2 with the combination of the traditional teachings and western medicine and tools in her management practices.

Plenary Session

NOHCCN History, Strategic Planning and Feedback and Next steps Website presentation

Presentation by NOHCCN Board members Patty Everson and Julia Jardine

In this session NOHCCN Board members gave a brief history of the NOHCC Network, outline our plans moving forward and introduce conference participants to our 'under construction' website.

More Than Just Words – Planning Our Path Forward

Sandi Boucher

In her keynote speech, Sandi Boucher brought life (once again) to the words that this conference has been focused on – transform, compassion, connection, caring, recover, and restore as she reminded us how to keep these thoughts alive as we return back to our lives. With words “that speak to hearts not minds” Sandi always delivers a speech to remember. This one promises to do just that.

Appendices

Appendix A- Delegate List

NOHCC Registration List

First Name:	Last Name:	Company:
Lisa	Groulx	Atikameksheng
Nancy	Chapman	Big Trout Lake
Matilda	Hudson	Big Trout Lake HCC
Tashia	Smith-Ennis	Bingwi Neyaashi Anishinaabek First Nation
Bethany	Cain	Dilico Anishinabek Family Care
Caitlyn	Meza-King	Dilico Anishinabek Family Care
Carly	Sullivan	Dilico Anishinabek Family Care
Cheyenne	Smith-Wawia	Dilico Anishinabek Family Care
Lisa	Lachance	Dilico Anishinabek Family Care
Megan	Newbold	Dilico Anishinabek Family Care
Michelle	Elliott	Dilico Anishinabek Family Care
Nikolas	Pizzi	Dilico Anishinabek Family Care
Samantha	Hennessy	Dilico Anishinabek Family Care
Samantha	M	Dilico Anishinabek Family Care
Yvette	Kwandibens	Dilico Anishinabek Family Care
Crystal	Larocque	Dilico Anishinabek Family Care
Allison	Lachinette	Dilico Anishinabek Family Care
Barbara	Singleton	Dilico Anishinabek Family Care
Chelsea	Morriseau	Dilico Anishinabek Family Care
Constance	Panamick	Dilico Anishinabek Family Care
Tuesday	Recollet	Dilico Anishinabek Family Care
Yvonne	Banning	Dilico Anishinabek Family Care
Whitney	Sandberg	Dilico Home and Community Care
BetteJean	Clarke	Eabametoong Home and Community Care Program
Colleen	Waswa	Eabametoong Home and Community Care Program
Nancy	Keeskitay	Eabametoong Home and Community Care Program
Priscilla	Wapoose	Eabametoong Home and Community Care Program
Terrance	Keeskitay	Eabametoong Home and Community Care Program
Cynthia	Magiskan	FHIHCC Ontario Region
Tessa	Belleau	Garden River Wellness Centre
Carol	Fobister	Grassy Narrows First Nation
Lorraine	Johnson	Grassy Narrows Home and Community Care Program
Kaitlyn	Sakakeep	Home and Community Care
Marnie	Anderson	HSN
Cathy	Ramonal	Indigenous Services Canada
Annie	Aysanabee	Keewaytinock Okimakanak
April	McKay	Keewaytinock Okimakanak
Caroline	Meekis	Keewaytinock Okimakanak

Carrie	Meekis	Keewaytinock Okimakanak
Dina	Moose	Keewaytinock Okimakanak
Dina	Sawanas	Keewaytinock Okimakanak
Dinah	Quill	Keewaytinock Okimakanak
Erin	Wouthuis	Keewaytinock Okimakanak
Marilyn	Thomas	Keewaytinock Okimakanak
Starla	Mamakeesic	Keewaytinock Okimakanak
Stephanie	McIntyre	Keewaytinock Okimakanak
Amelia	Mandamin	KEEWAYTINOOK OKIMAKANAK
Deborah	Day	Keewaytinook Okimakanak
Michelle	Kakegamic	Keewaytinook Okimakanak (KO) Tribal Council
Priscilla	Sky	KO Chiefs
Bernice	Southwind	Lac Seul FN
Louise	Chisel	Lac Seul FN
Rhonda	Ogemah	Lac Seul Home and Community Care
Jesse	Lavoie-Owen	Minoyawin Health Services
Elaine	Milne	Mnaamodzawin
Barbara	Lazarus	Moose Cree First Nation
Linda	Blueboy	Moose Cree First Nation
Andrew	Johnstone	Moose Cree First Nation Health Service LTC
Olivia	Cheechoo	Moose Cree First Nation Health Services Department
Peggy	Isaac	Moose Cree First Nation Health Services Department
Selina	Spence	Moose Cree First Nation Health Services Department
Elizabeth	Quachegan	Moose Cree First Nation Health Services Dept
Reilly	Scott	NOHCCN
Maria	Spade	North Caribou FN
Philina	Sky	Northern Ontario Home and Community Care Network
Alessia	Borgo	Ontario Health
Brittany	Kamm	Paawidigong First Nations Forum
Kathy	MacLeod	Paawidigong First Nations Forum
Rebecca	Kennedy	Paawidigong First Nations Forum
Collin	Suggashie	Pikangikum Health Authority
Julia	Jardine	Pikangikum Health Authority
Sonya	Strang	Pikangikum Healthy Authority
Tammy	MacDonald	Sagamok
Doris	Warner	SE Health
Michelle	Monkman	SE Health
Tracy		
Scott	Scott	SEHC
Glenda	Massicotte	Serpent River First Nation
Sheila	Best	Serpent River First Nation
Ola	Udensi	SHIBOGAMA FIRST NATION COUNCIL
Maria	Facunla	Shibogama First Nations Council
Virgina	McKay	Shibogama First Nations Council
Michelle	Valentin	Shibogama First Nations Council
Clarissa	Baxter	Shibogama Health

Shannon	Mamakwa	Shibogama Health
Heidi	Manitowabi	Shkagamik Kwe Health Centre
Ashley	Kettles	Sioux Lookout First Nation Health Authority
Carla	Duncan	Sioux Lookout First Nation Health Authority
Donna	Preater	Sioux Lookout First Nation Health Authority
Karyn	Meekis	Sioux Lookout First Nation Health Authority
Mary	Proudfoot	Sioux Lookout First Nation Health Authority
Seneka	King	Sioux Lookout First Nation Health Authority
Tayler	Sorenson	Sioux Lookout First Nation Health Authority
Jill	Jill	St. Joseph's Care Group
Shauna	Fossum	St. Joseph's Care Group
Jenna	Hammond	Wahnapitae First Nation
Barbara	Eshkawkogan	Wikwemikong Health Centre-LTC/HCC
Cynthia	MaKoop	Windigo First Nations Council
Martina	MaKoop	Windigo First Nations Council
Rose	Gray	Windigo First Nations Council
Jocelyn	Barkman	Windigo FN Coucil
Miriam	Cook	Windigo FN Coucil
Patty	Everson	Windigo FN Coucil
Tillya	Bunting	Windigo FN Coucil
Gladys	Nayanookeesic	Windigo Homecare
Sarah	Tait	Windigo Tribal Council HCC
Chelsea	Chapman	
Michelle	Gliddy	
Shane	Yah	
Shilpa	Anniyappan	

NOHCCN Gathering 2021 Evaluation Results

23 surveys completed

Northern Ontario Home and Community Care Conference 2021 Evaluation

Survey Starts 59

Survey Submits 23

I found the topics covered in this year's gathering to be very relevant

Answer Choice	Response Count	Response Percentage
1 (Strongly Disagree)	1	4%
2	0	0%
3	2	8%
4	8	34%
5 (Strongly Agree)	12	52%
Mean	4.3	
Median	5	
Total Responses	23	

The conference offered meaningful opportunities to meet and talk with other people involved in this work.

Answer Choice	Response Count	Response Percentage
1 (Strongly Disagree)	1	4%
2	3	13%
3	3	13%
4	4	17%
5 (Strongly Agree)	12	52%
Mean	4	
Median	5	
Total Responses	23	

This year's conference encouraged my participation.

Answer Choice	Response Count	Response Percentage
1 (Strongly Disagree)	0	0%
2	1	4%
3	5	21%
4	8	34%
5 (Strongly Agree)	9	39%
Mean	4.09	

Median	4	
Total Responses	23	

I feel more knowledgeable about the topics presented at this year's conference.

Answer Choice	Response Count	Response Percentage
1 (Strongly Disagree)	2	9%
2	0	0%
3	2	9%
4	7	31%
5 (Strongly Agree)	11	50%
Mean	4.14	
Median	4.5	
Total Responses	22	

This year's conference met my expectations

Answer Choice	Response Count	Response Percentage
1 (Strongly Disagree)	0	0%
2	1	4%
3	2	8%
4	10	43%
5 (Strongly Agree)	10	43%
Mean	4.26	
Median	4	
Total Responses	23	

The quality of materials met my expectations. (i.e., handouts, media used etc.)

Answer Choice	Response Count	Response Percentage
1 (Strongly Disagree)	0	0%
2	1	4%
3	7	31%
4	7	31%
5 (Strongly Agree)	7	31%
Mean	3.91	
Median	4	
Total Responses	22	

The technology used was easy to navigate.

Answer Choice	Response Count	Response Percentage
1 (Strongly Disagree)	0	0%
2	1	4%

	3	1	4%
	4	11	47%
5 (Strongly Agree)		10	43%
Mean		4.3	
Median		4	
Total Responses		23	
The technology worked and I was able to see and hear all sessions.			
Answer Choice	Response Count		Response Percentage
1 (Strongly Disagree)	0		0%
	2	1	4%
	3	4	17%
	4	6	26%
5 (Strongly Agree)	12		52%
Mean	4.26		
Median	5		
Total Responses	23		

My favourite part of the conference was....

Total Responses

18

- Being able to navigate better this year, as most if not all are becoming familiar with the new platform (Zoom meetings etc.) and the more one uses Zoom meetings the more comfortable and at ease one becomes.
- Breakout session, meeting others
- Cathy Bird
- "Day 1 I was able to take in most presentations, but unfortunately missed day 2.
- I learned the most from the presenter on Health transformation"
- Everything. I enjoyed listening to others, Patty's song, Ron's humour, and the small group session we were broken through
- "Having the opportunity to introduce ourselves and listen to where each person is from and who they work for and their role in HCC.
- I also enjoyed learning about the wound care tool app on the iPad."
- "Introductions
- Heather Meekis presentation
- Kathy Bird talk"
- Kathy Bird
- Kathy Bird and Maggie Chisel; very strong knowledgeable women.
- Listening to other experiences working in the community
- My favourite part of the conference was hearing from Confederation College about the program for Home Support Workers and PSW's, hearing from Bette Jean about WelTel, and Jeremy Caul about wound care. Ron made an amazing MC! put a smile on my face.
- Networking
- The breakout rooms for networking were cool!

- the explanations were done well when asked a question
- The moderator was amazing :)
- The speakers, they were very charismatic and engaging, and they were able to keep my attention even during breaks.
- "The virtual interaction of all participants and this was so beneficial with all.

If I could change one thing about the conference, I would change...

Total Responses

17

- definitely, meeting in person, actually met ppl easier than in persons
- "Have it in person (I know not possible at this time)
- I think that it would be a different experience being able to have a conversation face to face and network with people from all over. "
- I missed the first part because of meetings, I would have love to have been there for the whole event.
- I wish it could be in person next year, but I know that's hard right now due to the uncertain times in the world.
- I wish presenters got to the point quicker. I want headlines and success stories and more time for discussion!
- I would not change a thing and did enjoy the entire conference
- It would have been great to be there in person
- More breakout rooms for learning opportunities.
- more participant input
- More time for some of the presenters.
- Nothing, at least nothing that comes to mind.
- On one of the presenters, I had a hard time to hear what she was sharing, and I look to see if my volume can be turned up which I could not, my laptop was on HIGH, so I don't know why it was hard to hear, only from her time slot.
- shorten up the days perhaps two half days
- Through no fault of anyone, there was limited opportunity to meet and talk with other people. We all know face to face meetings provide meaningful opportunities for this to occur so hopefully we will be able to have a face-to-face meeting next annual

Please provide any other feedback, comments, suggestions you may have about the conference.

Total Responses

13

- all was good
- Enjoyed this year's conference, looking forward to attending more workshops.
- Like that there is a MC to break the silence.
- Good to see how ppl have adapted to times and support to persons in home becoming more digitalized
- Hopefully, next year it can be in person and be able to get to know everybody.
- I had a wonderful time. This was my first time attending a virtual conference.
- I think the conference was great, very well organized, easy to navigate.
- I was well run, the flow was good, time on the subjects was prefect.
- "I would take in another conference
- Bring in a registered dietician, to present on diet pumps tube feeds strokes and swallow assessments"
- Maybe show examples of what completed forms look like, just to give an idea on what they'll look like.
- Well, done and organized

Please provide any suggestions for future workshop topics.

Total Responses

15

- Clients returning home are requiring more care, they have more equipment such as PICC lines and pumps, so some insight as to how we prepare for this higher level of care which they need to remain home.
- funding focus on Case Management and collaboration of services in communities
- Have it in person
- Hopefully, next year will be in person.
- How can nurses from the clinic support community engage staff?
- I have no suggestions at this time, conference was done well
- I would like to hear more about different diseases such as Parkinson's, Dementia for the Front-Line workers as there as many clients who have these diseases in the communities.
- If we are able to have a face-to-face meeting next year, then workshops need to be more interactive and hands on (practical) workshops, group work.
- Maybe it would be nice that we all share our web cams, so we can see all who we work with.
- Maybe next year we could do a group jeopardy that everyone can participate in regarding HCC.
- More practical workshops, eg, on how to care for ostomy's and how to apply care. Wound care: the stages of wounds and examples on how to apply care and when to ask for more medical help. Transferring patients after surgery or after a stroke.
- More Traditional Health Care info
- Motivational Interviewing, Making medicine hands on